

What Can A Vendor Do When Food Instruments Are Rejected For Payment?

A Food Instrument (FI) may be rejected for payment and returned to the vendor through the banking system. The FI will be stamped in ink identifying the specific error.

This document explains the four reasons why you may receive an FI returned unpaid and how you may resolve the problem.

Scenario 1: Serial number submission was not received – The FI is stamped in ink and states “Vendor Exceeds Max Amount OR Refer to Maker.” The FI will be returned unpaid.

INDIVIDUAL NO.	PARTICIPANT / PARENT / GUARDIAN	FIRST DAY TO USE	LAST DAY TO USE	SERIAL NO.
18360630885	BFING SOMEMULT31D	MAR 03 16	APR 02 16	694586138

FOOD ITEM NUMBER: 6106 700- 694586138

Pay to the order of: WIC Authorized Vendor

REFER TO MAKER

What to buy: USE MARCH 23, 2016 WAFL SHOPPING GUIDE
2 (GALLONS) MILK, LOWFAT (1%) OR NONFAT
36 OZ BREAKFAST CEREAL
1 (64 OZ) BOTTLED JUICE OR 1 (16 OZ) CONC JUICE
OR 2 (11.5 OR 12 OZ) CONCENTRATE

VENDOR EXCEEDS MAX AMOUNT

State of California WIC Program
VOID IF NOT DEPOSITED WITHIN 45 DAYS OF
"FIRST DAY TO USE." NOT VALID IF ALTERED.

VALID ONLY FOR FOOD ITEMS SPECIFIED IN THE
CALIFORNIA WIC AUTHORIZED FOOD LIST.

NON NEGOTIABLE

AUTHORIZED SIGNATURE (SIGN AT PURCHASE)

110700 1211134231 6945861384

Background: WIC did not receive a serial number submission for this FI. Without the submission, WIC cannot identify the vendor that accepted the FI and therefore cannot assign a Maximum Allowable Department Reimbursement (MADR) rate. This FI is returned to the bank/vendor unpaid. The FI has “0” value.

Option: The vendor may:

- Submit the serial number to WIC for this FI by one of the Any Authorized Vendor (AAV) submission options, and
- Redeposit the FI to the bank for payment within 60 days from the first day of use.

Note: The MADR for the FI will be the rate in effect when the serial number is submitted.

Scenario 2: The “Exact Purchase Price” exceeds Maximum Allowable Department Reimbursement (MADR) rate – The FI is stamped in ink and states “Exceeds Max Amount.” The FI is returned unpaid.

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EXCEEDS MAX AMOUNT

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110700 1211134231 7240969602

17.68 PR

21.94

Bank 'Routing' Number

WIC Serial Number

Bank 'adds the price' originally submitted on FI

Background: The vendor submitted an FI for payment with the exact purchase price that exceeds the MADR. This FI is returned to the bank/vendor unpaid.

Option: The vendor may:

- Draw a line through the Exact Purchase Price,
- Make price adjustment in **two places**. #1 Exact Purchase Price box and #2 Bottom right corner of FI (Bank encoded price),
- Initial the changes, and
- Redeposit the FI to the bank for payment.

Note: The MADR may be obtained by calling WIC Technical Support at 1-800-224-7472 or under the Reports tab at VWIX <https://vwix.ca.gov/>.

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Scenario 3: FI was accepted by a vendor that is not WIC authorized – The FI is stamped in ink and states “Stop Payment.” The FI is returned unpaid.

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CALIFORNIA wic WOMEN, INFANTS & CHILDREN		FOOD ITEM NUMBER: 6106 700- 694586138
Pay to the order of: WIC Authorized Vendor		
What to buy: USE MARCH 28, 2016 WAFL SHOPPING GUIDE 2 (GALLONS) MILK, LOWFAT (1%) OR NONFAT 36 OZ BREAKFAST CEREAL 1 (64 OZ) BOTTLED JUICE OR 1 (16 OZ) CONC JUICE OR 2 (11.5 OR 12 OZ) CONCENTRATE JUICE		
State of California WIC Program VOID IF NOT DEPOSITED WITHIN 45 DAYS OF "FIRST DAY TO USE." NOT VALID IF ALTERED.		STOP PAYMENT NON NEGOTIABLE AUTHORIZED SIGNATURE (SIGN AT PURCHASE)

⑈0700⑈ ⑆121113423⑆ 6945861384 ⑈

Background: WIC will not pay FIs when at the time of serial number submission the vendor is not WIC authorized.

The vendor cannot receive reimbursement for that FI.

NOTE:

If your store was terminated from the WIC Program, your store is no longer allowed to accept FIs from WIC participants. However, you have up to 5 days after the termination date to submit FIs for payment that were accepted prior to the termination date.

Scenario 4: FI was accepted prior to the “first day of use” (Post Date) – The FI is stamped in ink and states “Stop Payment.” The FI is returned unpaid.

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Pay to the order of: WIC Authorized Vendor		
What to buy: USE MARCH 28, 2016 WAFL SHOPPING GUIDE 2 (GALLONS) MILK, LOWFAT (1%) OR NONFAT 36 OZ BREAKFAST CEREAL 1 (64 OZ) BOTTLED JUICE OR 1 (16 OZ) CONC JUICE OR 2 (11.5 OR 12 OZ) CONCENTRATE JUICE		
State of California WIC Program VOID IF NOT DEPOSITED WITHIN 45 DAYS OF "FIRST DAY TO USE." NOT VALID IF ALTERED.		STOP PAYMENT NON NEGOTIABLE AUTHORIZED SIGNATURE (SIGN AT PURCHASE)

⑈0700⑈ ⑆121113423⑆ 6945861384 ⑈

Background: If the date of serial number submission and/or the FI deposit is prior to the “first day to use,” WIC will not pay the FI (post dated).

The vendor cannot receive reimbursement for that FI.

NOTE:

If the FI was submitted by another vendor prior to the “first day of use,” do not redeposit. Send to the WIC Program for reconsideration.